

Rocky Mountain Pediatric Kidney Center

No Show Policy Form

At Rocky Mountain Pediatric Kidney Center, We recognize that your time is valuable, and we strive to be as punctual as possible, but we need your help in doing so! We request that all patients (even established ones) arrive with their paperwork complete or at least 15-minutes early. This allows us to update your address/insurance information and make appropriate preparations before you see your provider. Arriving early allows you to spend more time face-to-face with your provider.

Our mission is to serve all children who require our specialty services. High demand for these services has added to wait times for appointments in the clinic. Because missed appointments prolong wait times for others needing evaluation, please be advised that we have implemented a No Show Policy, whereby appointments cancelled less than 24 hours and/or missed appointments may be assessed a \$40 No Show Fee. In fairness to our other patients, we regret that patients who arrive more than 15 minutes late may have to reschedule their appointments.

Please understand that better serving the entirety of our patient population is the sole impetus for this change.

Finally, we ask in advance for your patience and understanding on the days when we are running late. In the vast majority of cases, we are late because of an emergency or because a patient unexpectedly needs extra time and attention on that day. Please know that we would extend the same extra attention to you, though we hope you stay healthy enough that you don't need it!